

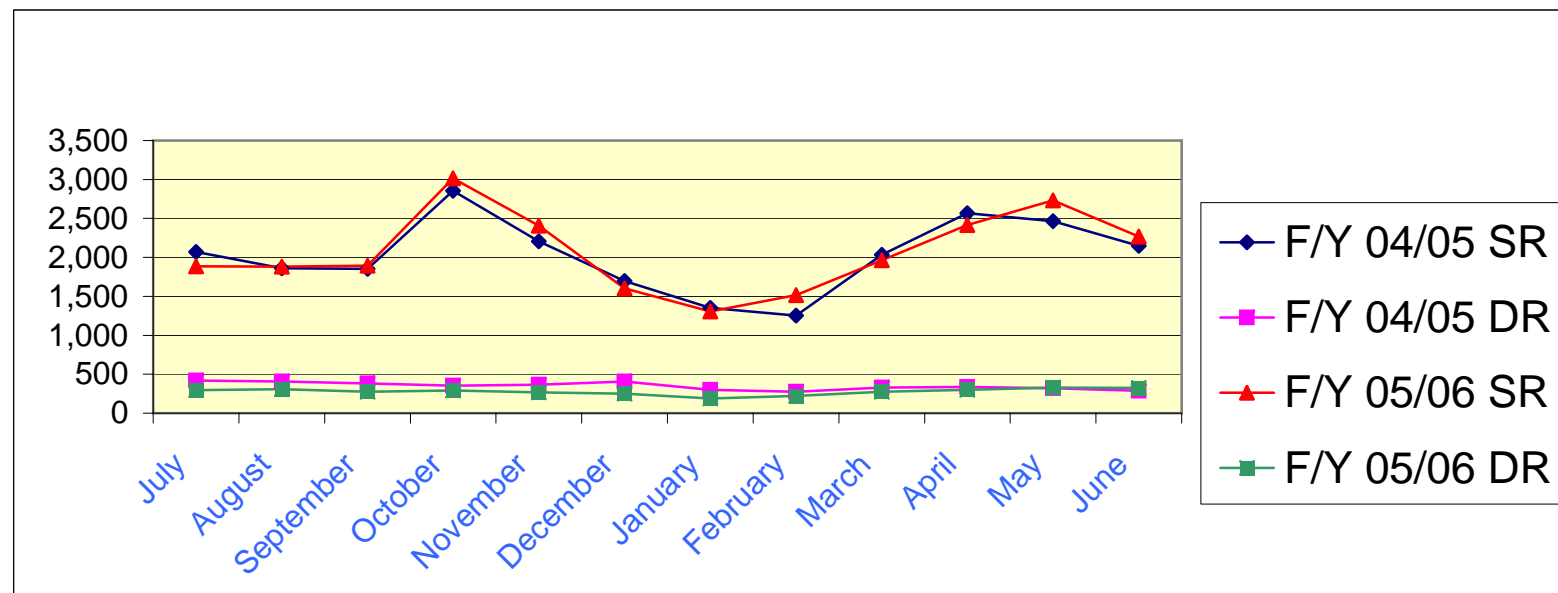
**BENEFIT SERVICES DIVISION
MONTHLY WORKLOAD ACTIVITY REPORT
MONTH OF JUNE - FISCAL YEAR 05/06**

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DESCRIPTION OF ACTIVITY	Monthly Activity for Month of JUNE			FY Year- to-Date Activity				Annual Activity	
	05/06 Actual	04/05 Actual	%	05/06 Actual	04/05 Actual	%	05/06 Projected	05/06 Projected	04/05 Actual
<u>I. REPORT OF APPLICATIONS RECEIVED</u>									
A. Service Retirements	2,267	2,149	5.5%	24,883	24,363	2.1%	27,000	27,000	24,363
B. Disability Retirements	326	288	13.2%	3,295	4,190	-21.4%	5,000	5,000	4,190
C. Pre-Retirement Death Benefits	111	151	-26.5%	1,782	1,570	13.5%	1,700	1,700	1,570
<u>II. MONTHLY BENEFIT PAYMENTS ADDED TO ALLOWANCE ROLLS</u>									
A. Service Retirements	1737	1,629	6.6%	24,839	26,321	-5.6%	25,000	25,000	26,321
B. Disability Retirements	136	24	466.7%	569	632	-10.0%	1,150	1,150	632
C. Industrial Disab. Retirements	121	60	101.7%	772	795	-2.9%	1,100	1,100	795
D. Special Death Benefits	6	6	0.0%	44	44	0.0%	50	50	44
E. 1957 Survivor Benefits	15	16	-6.3%	203	193	5.2%	200	200	193
F. 1959 Survivor Benefits	23	10	130.0%	225	161	39.8%	240	240	161
<u>III. PRE-RETIREMENT MEMBER LUMP SUM DEATH BENEFITS PAID</u>									
A. Basic Death Benefits	176	130	35.4%	1,942	2,199	-11.7%	2,100	2,100	2,199
B. Group Term Life Insurance	45	34	32.4%	467	466	0.2%	600	600	466
IV. REFUND PAYMENTS	2,060	1,589	29.6%	25,459	25,705	-1.0%	31,800	31,800	25,705

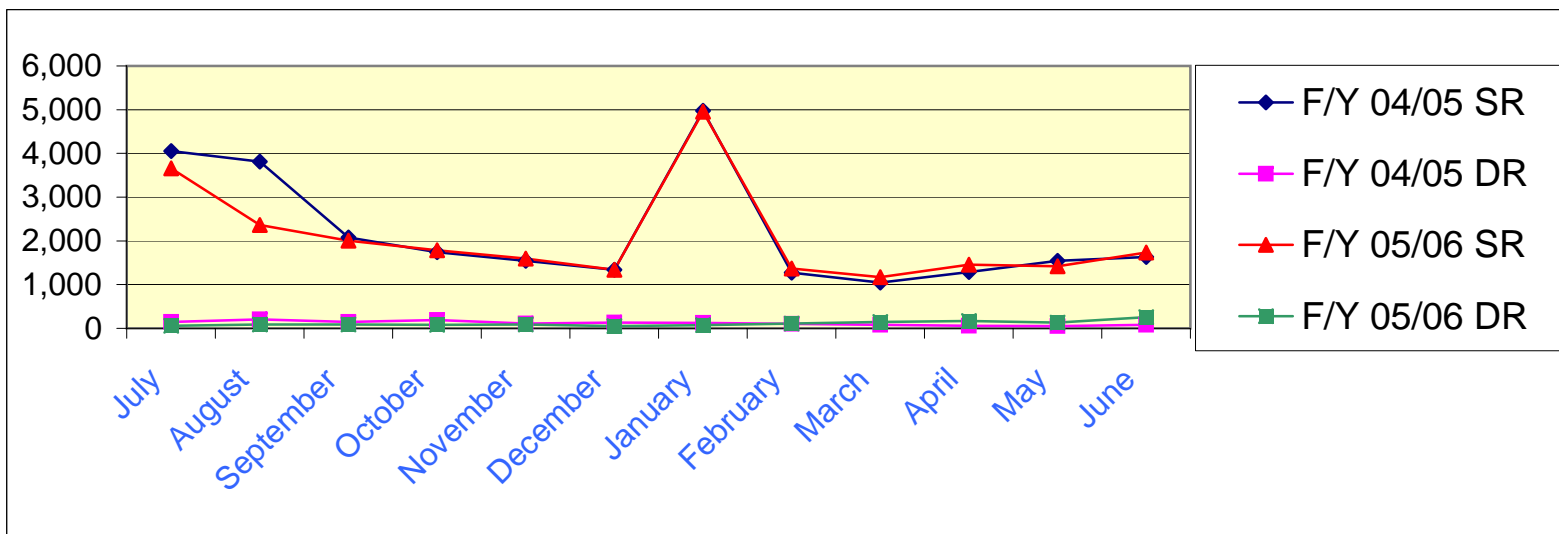
REPORT OF APPLICATIONS RECEIVED

MONTH	F/Y 04/05 SR	F/Y 05/06 SR	F/Y 04/05 DR	F/Y 05/06 DR	YTD 04/05 SR	YTD 05/06 SR	YTD 04/05 DR	YTD 05/06 DR
July	2,069	1,885	420	294	2,069	1,885	420	294
August	1,860	1,882	405	309	3,929	3,767	825	603
September	1,854	1,893	384	274	5,783	5,660	1,209	877
October	2,853	3,014	355	293	8,636	8,674	1,564	1,170
November	2,208	2,409	367	265	10,844	11,083	1,931	1,435
December	1,697	1,601	407	249	12,541	12,684	2,338	1,684
January	1,351	1,305	301	189	13,892	13,989	2,639	1,873
February	1,253	1,517	277	222	15,145	15,506	2,916	2,095
March	2,035	1,964	329	277	17,180	17,470	3,245	2,372
April	2,568	2,414	338	300	19,748	19,884	3,583	2,672
May	2,466	2,732	319	330	22,214	22,616	3,902	3,002
June	2,149	2,267	288	326	24,363	24,883	4,190	3,328



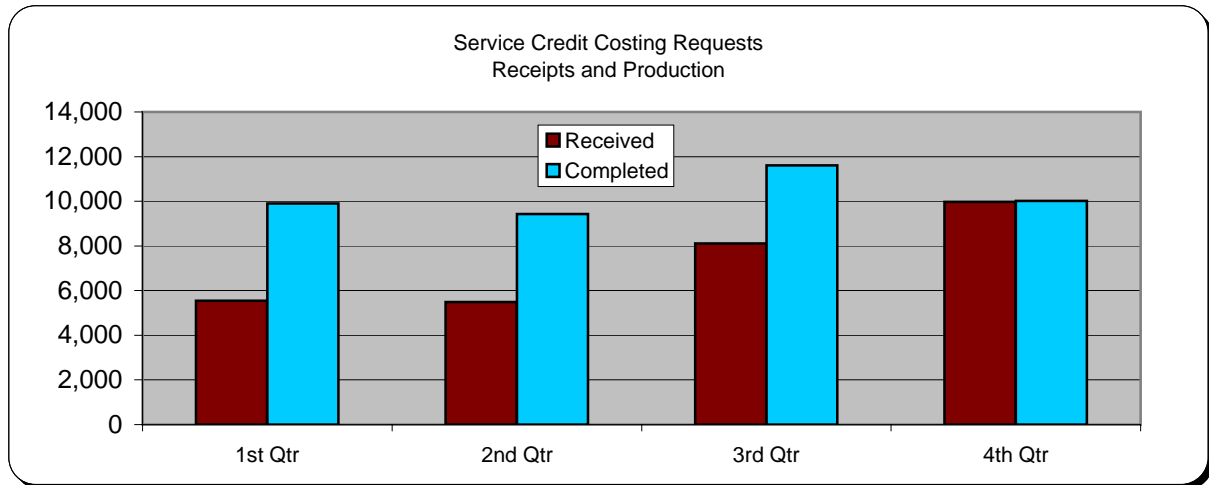
MONTHLY BENEFIT PAYMENTS ADDED TO ALLOWANCE ROLLS

ROLL MONTH	F/Y 04/05 SR	F/Y 05/06 SR	F/Y 04/05 DR	F/Y 05/06 DR	YTD 04/05 SR	YTD 05/06 SR	YTD 04/05 DR	YTD 05/06 DR
July	4,053	3,657	143	58	4,053	3,657	143	58
August	3,810	2,361	203	89	7,863	6,018	346	147
September	2,076	2,003	149	88	9,939	8,021	495	235
October	1,745	1,784	191	80	11,684	9,805	686	315
November	1,545	1,595	107	86	13,229	11,400	793	401
December	1,341	1,338	134	48	14,570	12,738	927	449
January	4,979	4,951	124	72	19,549	17,689	1,051	521
February	1,270	1,366	104	109	20,819	19,055	1,155	630
March	1,043	1,169	81	150	21,862	20,224	1,236	780
April	1,286	1,459	56	170	23,148	21,683	1,292	950
May	1,544	1,419	51	134	24,692	23,102	1,343	1,084
June	1,629	1,737	84	257	26,321	24,839	1,427	1,341

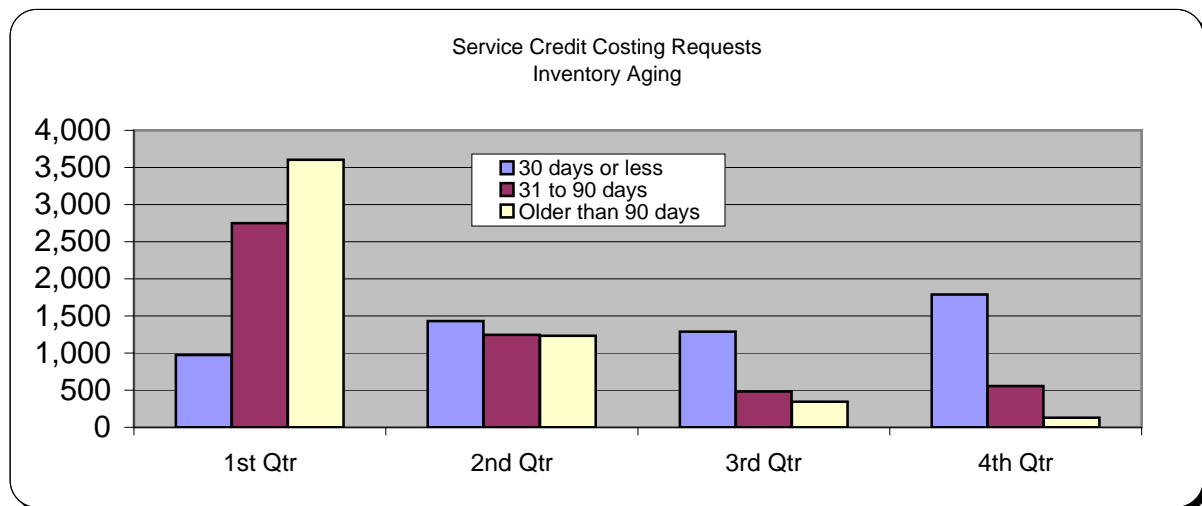


MEMBER SERVICES DIVISION
FY 05/06 Quarterly Statistics for Costing Requests

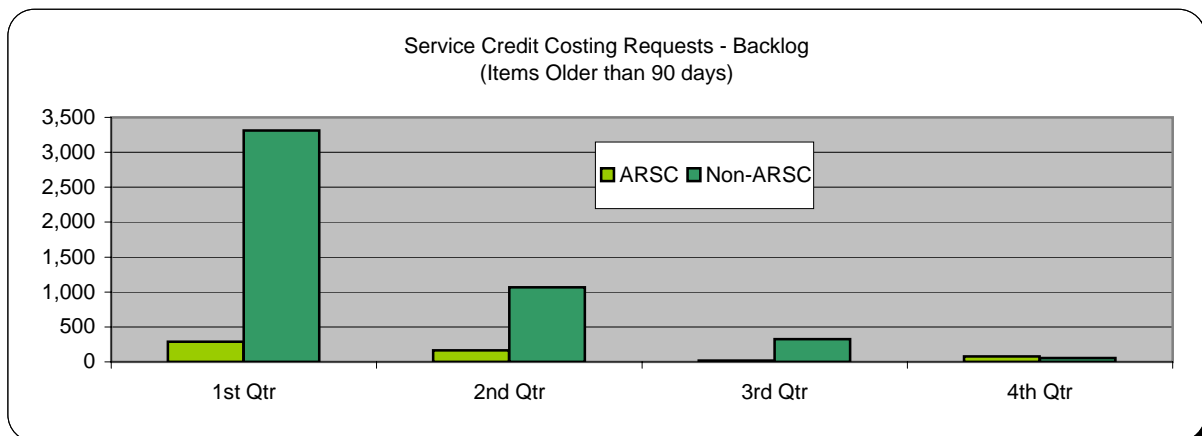
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The chart above shows quarterly totals for the number of service credit costing requests received and the number completed. Over each of the last 4 quarters, the number of service credit ARSC and Non-ARSC costing requests completed have exceeded the number received.



The chart above shows the inventory of service credit costing requests as of the end of each quarter, grouped into three age categories: (1) 30 days or less; (2) 31 to 90 days; and (3) Older than 90 days. The inventory for the category "30 days or less" decreased slightly from the 2nd to the 3rd quarter and rose in the 4th quarter as the focus of our effort was reducing the number of items in the categories "31 to 90 days" and "Older than 90 days" and because the number of requests received increases when members anticipate retiring mid-year. See chart below for breakdown of backlog items by costing request type.



Note: The data in this report includes Confirmations.

MEMBER SERVICES DIVISION
FY 05/06 Quarterly Statistics for Costing Requests

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Service Credit Costing Requests (Receipts & Production)				
Workload	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Received	5,552	5,493	8,110	9,968
Completed	9,895	9,426	11,602	10,021

Service Credit Costing Requests (Inventory Aging)				
Inventory	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
30 days or less	976	1,430	1,289	1,789
31 to 90 days	2,749	1,244	484	556
Older than 90 days	3,602	1,233	346	129

Service Credit Costing Requests - Backlog (Older than 90 days)				
Inventory	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
ARSC	289	164	20	76
Non-ARSC	3,313	1,069	326	53

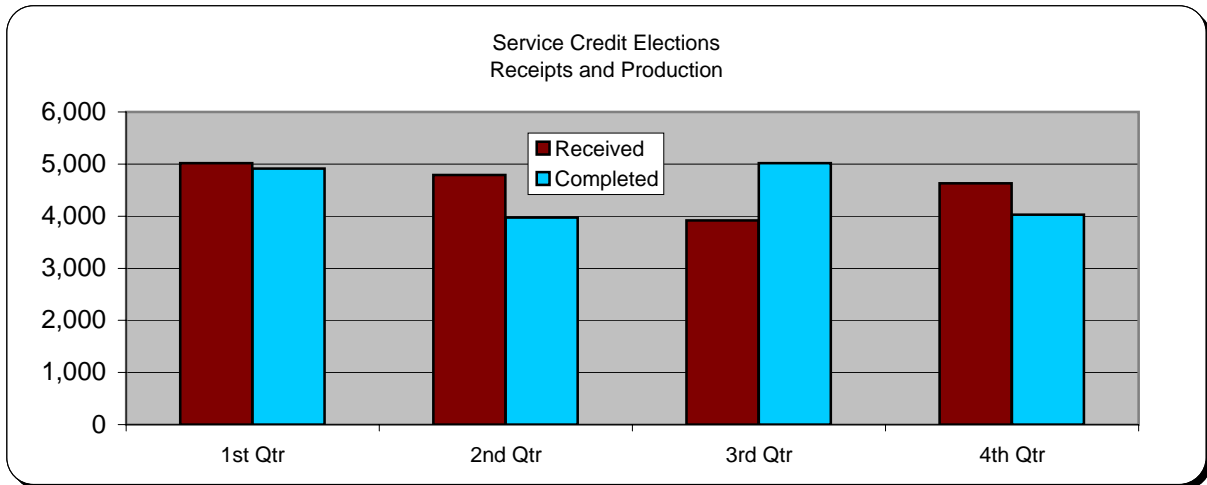
Service Credit Costing Requests (Completed By Age)				
Workload	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Total Processed In 30 days or less	701	1,564	5,943	7,151
Total Processed In 31 to 90 days	2,721	3,860	3,719	2,185
Total Processed Older than 90 days	6,473	4,002	1,940	685
Total Completed	9,895	9,426	11,602	10,021

Service Credit Costing Requests (Completion Measures)				
Workload	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Percent Processed Within 30 Days	7%	17%	51%	71%
Percent Processed Within 90 Days	35%	58%	83%	93%

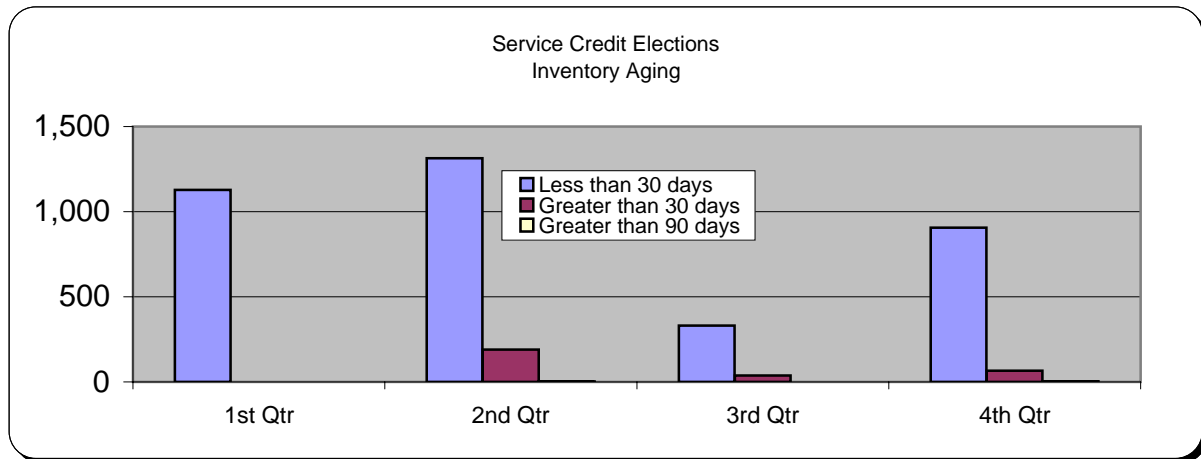
Note: The data in this report includes Confirmations.

MEMBER SERVICES DIVISION
FY 05/06 Quarterly Statistics for Elections

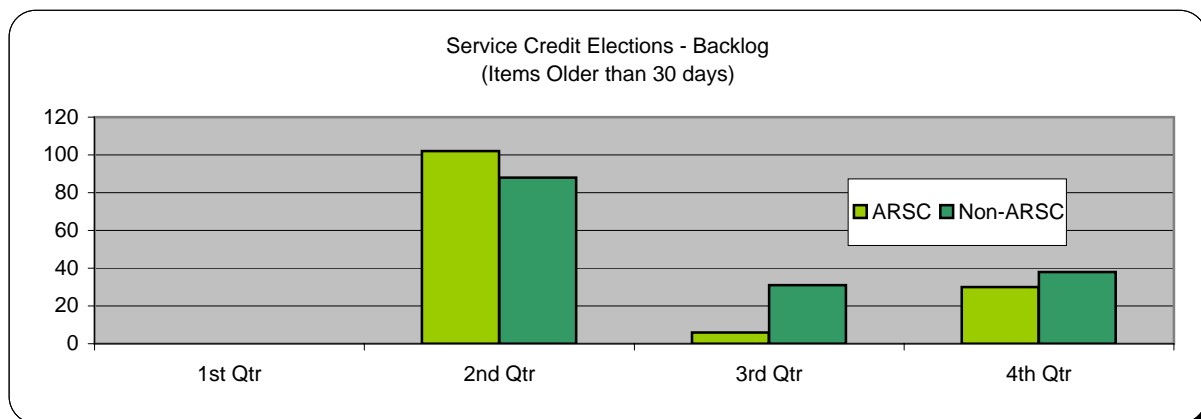
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The chart above shows quarterly totals for the numbers of service credit elections received and the number completed.



The chart above shows the inventory of service credit elections as of the end of the 2nd, 3rd, and 4th quarters, grouped into two age categories: (1) 30 days or less (1 mth); (2) those older than 30 days; (3) those older than 90 days. No aging data for the election request inventory was recorded prior to October 2005. See chart below for breakdown of backlog items by type.



MEMBER SERVICES DIVISION
FY 05/06 Quarterly Statistics for Elections

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Service Credit Elections (Receipts & Production)				
Workload	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Received	5,018	4,792	3,919	4,633
Completed	4,910	3,975	5,019	4,026

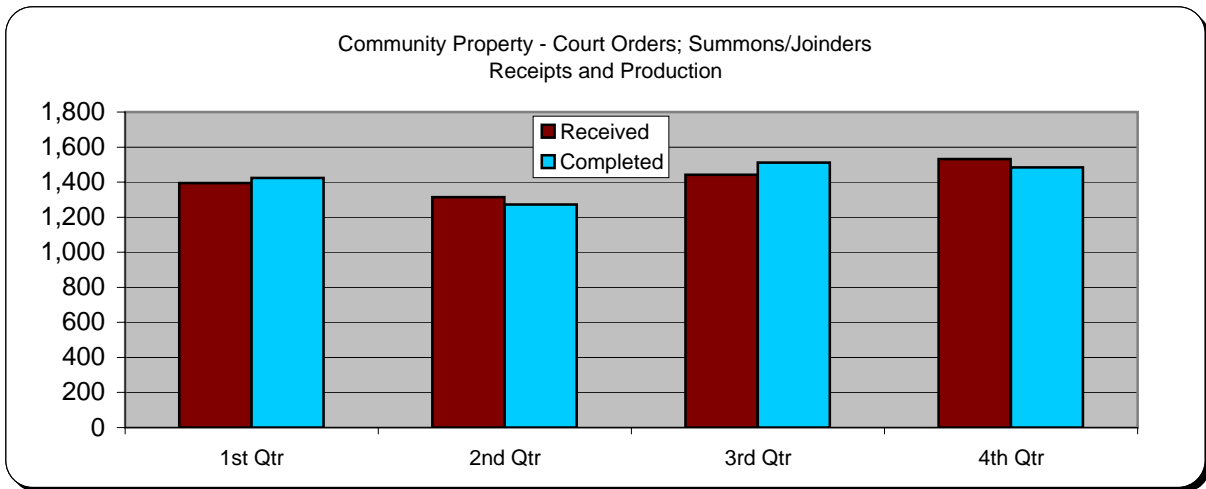
Service Credit Elections (Inventory Aging)				
Inventory	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Less than 30 days	1,127	1,313	330	906
Greater than 30 days	0	189	37	65
Greater than 90 days	0	1	0	3

Service Credit Elections - Backlog (Older than 30 days)				
Inventory	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
ARSC	0	102	6	30
Non-ARSC	0	88	31	38
Total Non-ARSC	0	190	37	68

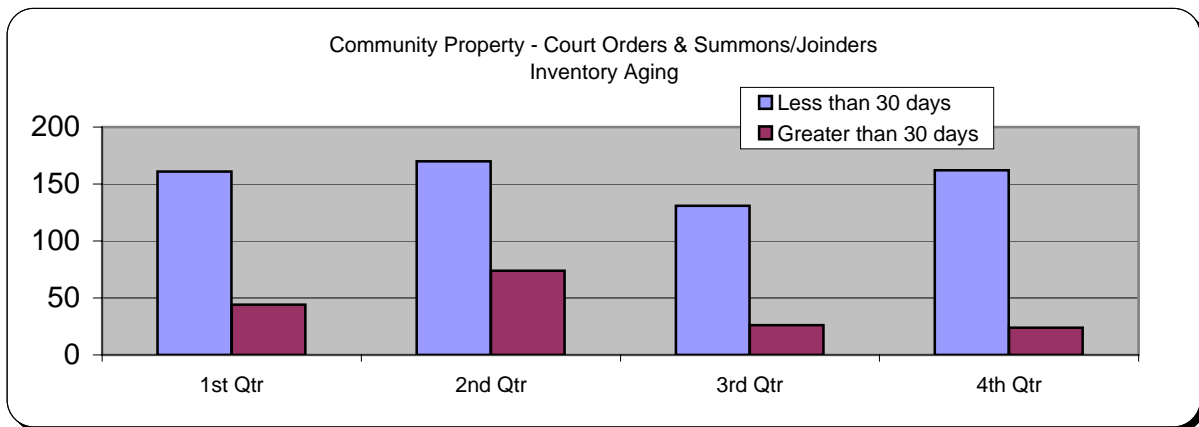
MEMBER SERVICES DIVISION

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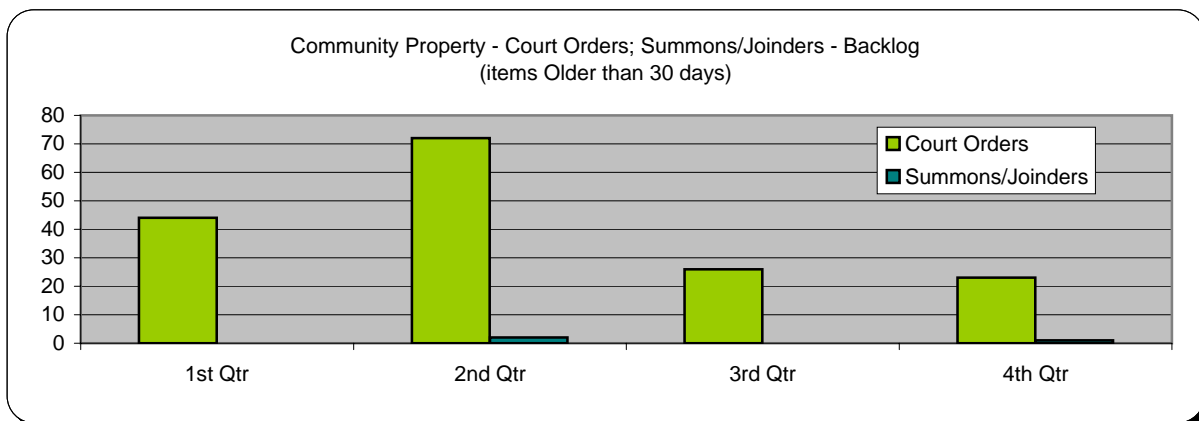
FY 05/06 Quarterly Statistics of Court Orders and Summons/Joinders



The chart above shows quarterly totals for the numbers of community property court orders and summons/joinders received and the number completed.



The chart above shows the inventory of community property court orders and summons/joinders as of the end of each quarter, grouped into two age categories: (1) 30 days or less (1 mth); (2) those older than 30 days.



MEMBER SERVICES DIVISION**ATTACHMENT B**

FY 05/06 Quarterly Statistics of Court Orders and Summons/Joinders

Community Property - Court Orders; Summons/Joinders (Receipts & Production)				
Workload	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Received	1,394	1,314	1,443	1,532
Completed	1,424	1,273	1,511	1,485

Community Property - Court Orders; Summons/Joinders (Inventory Aging)				
Inventory	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Less than 30 days	161	170	131	162
Greater than 30 days	44	74	26	24

Community Property - Court Orders; Summons/Joinders - Backlog (Older than 30 days)				
Inventory	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Court Orders	44	72	26	23
Summons/Joinders	0	2	0	1